



Vision | Mission | Scope

Vision: To become the leading luxury resort in Kos, where quality service combined with authentic warm Greek hospitality enhances the wellbeing of our guests, protects the island's unique natural and cultural heritage, and creates lasting value for our people, the local community, our suppliers, and associates.

Mission: We recognise that the long-term success of our resort depends on the exceptional safety of our hospitality, the health of the natural environment, the prosperity of the local community, and the preservation of the cultural heritage that makes Kos attractive. Our mission is to provide world-class hospitality that reflects the natural beauty and cultural identity of Kos and Greece, while operating responsibly, safely, and transparently.

We are committed to:

- protecting biodiversity, surrounding landscapes, and marine ecosystems.
- reducing greenhouse gas emissions, waste, water usage, and pollution.
- supporting local businesses, producers, artisans, and employment.
- respecting and promoting Greek and local history and culture.
- providing a safe, inclusive, and rewarding workplace.
- engaging guests in meaningful sustainability experiences inspired by the gastronomy, traditions, and natural-cultural heritage of Kos and Greece.
- applying responsible procurement wherever it does not jeopardise the resort category and financial stability.
- complying with legal requirements and internationally recognised sustainability standards, e.g. GSTC Criteria.
- measuring, monitoring, and transparent reporting to continuously improve our sustainability performance.

Scope: The Sustainability Management System encompasses all operational and administrative activities of the resort. It includes accommodation services, food and beverage operations, wellness facilities, recreational activities, maintenance, housekeeping, procurement, human resources, guest services, resort-arranged transportation, landscaping, waste, water, and energy management, and all outsourced activities under the resort's operational control.

The system also involves engaging employees, guests, suppliers, local communities, public authorities, tourism partners, and other stakeholders to ensure ongoing improvements in environmental protection, cultural heritage conservation, social responsibility, and economic sustainability.