



Responsible Procurement Policy | Technical Department

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Purpose

- a. This policy establishes mandatory sustainability requirements for the design, purchase of materials, and services related to the construction, renovation, and maintenance of the resort's buildings and spaces, as well as for outsourced services.
- b. Every purchase or service must take into account that:
 -)] The quality and quantity of natural resources, water, and energy form the foundation for the existence and growth of Tourism, and
 -)] It fulfills a real need for the resort, taking into consideration the hotel's category and the corresponding budget.

The Technical Department of Neptune Luxury Resort is committed to:

1. Ensure continuous improvement in procurement decisions, in compliance with local, national, and European regulations as a minimum requirement, and to work towards minimizing the environmental and social impacts associated with the products and services provided.
2. Take into account the following issues regarding the construction, renovation, and maintenance of buildings and spaces:
 -)] **Health and personal safety** of employees in every department, guests, and local communities of the region, through the implementation of preventive measures specified in the Occupational Risk Assessment, as well as timely risk assessment (fire, earthquake, leakage of flammable liquids and hazardous chemicals, extreme weather events, Legionnaires' disease) and the implementation of necessary protection and awareness measures for the personnel involved.
 -)] **Circular economy principles and the specific conditions of the local area**, ensuring optimal functional performance and durability of materials and components used in the Resort's renovations, wherever possible. Selection of durable materials with the potential for reuse or recycling, either by the supplier or the company.
 -)] **Energy saving and efficiency specifications:**
 - a. Gradual replacement of all lamps with low-energy alternatives (e.g., high-efficiency/power factor LEDs) and, in general, lighting fixtures with energy-efficient control systems, such as timers or motion/occupancy sensors.
 - b. For every new purchase, preference shall be given to appliances with energy efficiency classes "A", "A+", and high-efficiency HVAC systems, COP, and EER, for the resort's air conditioning, heating, and ventilation.
 - c. Integration of energy-saving technologies such as geothermal energy, heat pumps, solar panels, and electricity generated from renewable sources, etc., in all new and renovated buildings.

- d. Use of high-quality insulation for piping and ductwork networks, as well as glazing systems, to minimize heat loss/transfer to the environment. All insulation materials must be eco-certified, preferably with R-4 or R-3 ratings.
- e. Installation of meters to monitor energy consumption on a monthly basis, with data logging and evaluation of results through corresponding performance indicators (KPIs).

J) Water saving and quality protection specifications:

- a. In new purchases, preference shall be given to laundry and dishwashing equipment with water-saving specifications.
- b. Dual-flush toilets, mixer taps, humidity sensors, flow restrictors or pressure reducing valves, etc.
- c. Adoption of the following sustainability standards for the procurement of: showerheads, room/public restroom taps, and urinals:
 - Showers: maximum 12 lt/min
 - Taps: maximum 6-7 lt/min
 - Toilets: maximum 6.5 lt/flush
 - Urinals: maximum 2-3 lt/flush
- d. Installation of automatic, underground irrigation systems using drip irrigation.
- e. Installation of water reuse systems from wastewater treatment plants (biological treatment) and swimming pool backwashing.
- f. Selection of chemicals based on the evaluation of Material Safety Data Sheets (MSDS) in accordance with the latest REACH regulation revisions and packaging should be recyclable or reusable by the supplier, where possible.
- g. Installation of water meters for monthly consumption monitoring. Data logging and evaluation of results through corresponding performance indicators (KPIs).

J) Product specifications - Hazardous substances and indoor air Quality

- a. Evaluation of the Material Safety Data Sheet (MSDS), based on the latest revisions of the REACH regulation, prior to the purchase of any chemical product. Preference shall be given to water-soluble, hypoallergenic, or eco-label certified paints and varnishes.
- b. Selection of systems and appliances that use refrigerants less harmful to the ozone layer, in compliance with the latest Regulation (EU) 2024/573 on fluorinated greenhouse gases and the equipment containing or operating with them (**F-Gas Regulation**).
- c. Avoidance of furniture and materials sourced from tropical rainforests (e.g., the Amazon rainforest) and from endangered species or animals protected by the international CITES treaty (e.g., turtles, elephants, crocodiles, rare shells, etc.).
- d. Implementation of automatic dispensers and data loggers for the chlorine disinfection of swimming pool, network, and SPA water. Wherever the required results can be achieved, implementation of alternative methods such as ionization, electrolysis, ozone, or UV radiation.

3. Supplier Evaluation & Selection is based on their environmental performance, product/service quality and reliability, social responsibility and ethical governance practices, contribution to the local/national economy, promotion of health and safety, and price competitiveness for products and services of comparable quality.

Certifications such as EMAS, ISO 14001 (Environmental Management), ISO 45001 (Occupational Health and Safety), ESG, EcoVadis rating, LEED, DGNB (German Sustainable Building Council), EU Ecolabel/Blue Angel, FSC or PEFC (for wood/paper products), etc., are considered.



This policy statement will be reviewed every two years and updated as necessary to:

-) Ensure compliance with relevant developments and legal requirements.
-) Reflect updated GSTC (Global Sustainable Tourism Council) requirements.
-) Improve the performance targets of the technical department and operational matters under the responsibility of Maintenance, outsourced partners, and consultants.

The evaluation of results using agreed-upon indicators, calculated monthly and annually, is reported every two years in the Sustainability Report.

Efforts will be made to improve results and create mutually beneficial synergies with responsible key suppliers and contractors.

Information and training will be provided to all maintenance staff, department heads, collaborating contractors, and suppliers regarding:

-) Applications within the resort and their respective positive/negative impacts.
-) Developments in supplier evaluation based on the latest legislation and the capabilities of the Greek and local market.
-) GSTC compliance requirements.

Communication will take place through Sustainability Management Team meetings, internal email correspondence, during annual seminars, and through the distribution of each sustainability report.



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