

Sustainable Management Policy Statement

Neptune Luxury Resort stands out for its wide-ranging high-quality customer services, and for promoting the culture of traditional Greek hospitality. The Management recognizes the modern-day challenges and needs for the development of a more sustainable Tourism model; and therefore, assumes responsibility for the hotel's impact on the environment, staff, partners and local community. This commitment is demonstrated via the implementation of specific operational obligations in accordance to the criteria of the international system of sustainable tourism development, **Travelife Sustainable Management System**.

In this direction, we are committed to:

-)] Comply with every legislative requirement under which the hotel's activities fall.
-)] Evaluate the results of our activities with the aim of preventing, reducing or even eliminating negative environmental impacts.
-)] Pursue continuous improvement with the establishment of new policies and objectives.

More specifically for the **ENVIRONMENT**, we undertake to:

-)] Prevent and minimize pollution by avoiding or reducing the use of harmful substances.
-)] Effectively use non-renewable natural resources such as energy and water, as well as reduce their consumption and the waste (liquid & solid) we produce.
-)] Protect and enhance all of our neighboring ecosystems.
-)] Inform and raise awareness about our environmental commitments and goals among our staff, customers, suppliers, and the local community, encouraging their support and participation in our actions.
-)] Work with our suppliers to incorporate sustainable standards and practices into our supply chain.
-)] Define goals and a system that monitors our performance, with log files, measurements and an annual progress and evaluation report.

More specifically for the **LOCAL COMMUNITY**, we undertake to:

-)] Prioritize the recruitment of people from the local community, where possible.
-)] Maintain a good relationship with the local community and consult/resolve issues related to the local environment and the residents' livelihood, where we are concerned.
-)] Source goods and services from local suppliers where possible.
-)] Encourage our employees to voluntarily participate in environmental & cultural activities organized within the hotel or by the local community.
-)] Provide regular donations to local charities, sports organizations, schools, church institutions, etc.
-)] Promote the local culture, gastronomy, and traditions, by encouraging our customers to venture out of the hotel's premises and respectfully acquaint themselves with the native customs, sites and life (especially in religious, archaeological and natural monuments).
-)] Protect children from all forms of abuse and exploitation by ensuring our staff are trained on what to do if they suspect a child is at risk on our property.

At Neptune, our employees are just as important as our customers because they actively contribute to the successful operation of our hotel, while promoting its distinct identity in practice. That is why our actions towards their well-being and care are governed by a separate policy statement.



APPROVED BY:
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