



## SUSTAINABILITY POLICY STATEMENT

### Neptune Hotels - Resort, Convention Centre & Spa

Kos, 12.10.2014

The holiday resort “Neptune Hotels - Resort, Convention Centre & Spa” on the island of Kos, is very well known for offering high quality services to its guests in conjunction with the culture of traditional Greek hospitality.

The dedication of the Management to the above mentioned philosophy but also in recognition of the contemporary needs of its guests and the development of sustainable tourism, led to the addition of environmental responsibility to the values of the hotel's operation.

The Management is committed to continuously improve the environmental performance of the hotel through the application of best available practices in our internal operations, in all the services towards our guests and in the social-economic relationships with the local community according to the criteria of the international system for Tourism sustainable development “Travelife”.

Towards this direction and more specifically we commit ourselves to:

- comply with all legislative requirements which fall within the operations of the hotel and concern the environmental sectors which directly relate to the hotels operation.
- evaluate the results of our operations in order to prevent, reduce or eliminate negative environmental impacts.
- seek continuous improvement through the adoption of new measures and targets.

In order to realize the above mentioned commitments, priority is given to the following areas:

- **Waste management (liquid and solid):**  
Aiming to reduce the waste (discontinuation of useless packaging/materials, re-use, recycle) and their safe disposal.
- **Energy management:**  
Aiming towards saving energy and reducing air pollution.
- **Protection of water and water resources:**  
Aiming towards quantitative and qualitative protection of available drinking water in our destination as well as avoiding any pollution which will endanger the local coastal environment and underground water resources.
- **Cooperation with the local community:**  
Aiming to respect and consult with the local community on issues that may affect the local environment or people's lives. Motivate and participate in the conservation of the nearby natural areas by organizing beach cleaning, planting, sand dunes protection, etc. Wherever possible to buy goods and services from local suppliers by targeting to cover more than 50% of our properties needs.
- **Informing guests and tourist partners:**  
Promoting the destination and encourage our guests to explore the local food, history, culture and traditions. Providing our guests with guidance on the appropriate behaviour outside our property, particularly when visiting sites of religious, natural and archaeological importance.

The basic tool that our company will use to upgrade its socio-environmental profile and to receive awards/recognition for it, will be the regular inspection of the performance of the system and to review the measures targeted with the aim to upgrade them, in collaboration with external partners who are experts on sustainable environmental management.

  
Konstantinos Zarikos  
General Manager